

## Benefits



### With gPortal, you can...

- Request appointments
- Check your results
- Send a message to our practice
- Update your personal and medical records
- Log-on 24/7- access from anywhere



**gPortal,**  
the link between  
you and our practice

## How to Start...

**Recommended for**  
Internet Explorer (8 or higher),  
or Mozilla-Firefox.

**Create**  
your username and password  
**today!**

Start **taking an active role**  
in your healthcare!

## Contact...

Now we have an interactive  
**online portal**  
designed **specifically**  
**for you,** our  
valued **patient**

## Introducing...



by

**TDDC**  
Texas Digestive Disease Consultants

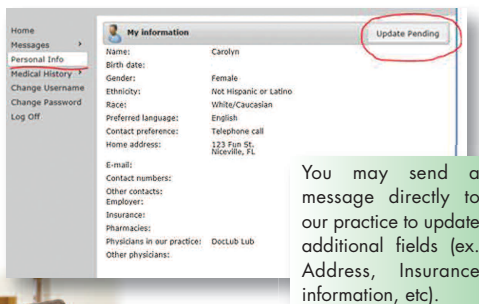
! If you need immediate medical attention,  
please call 911 or go to your nearest hospital.

## How do I register?

**Step 1:** You will receive an invitation email from our practice with a link and unique ID that will take you through the registration process.

**Step 2:** Click on the link in the invitation email to create a unique user ID and password.

**Step 3:** Once registered, complete your medical, family and social history.



**Step 4:** Click submit to send your information directly to our office

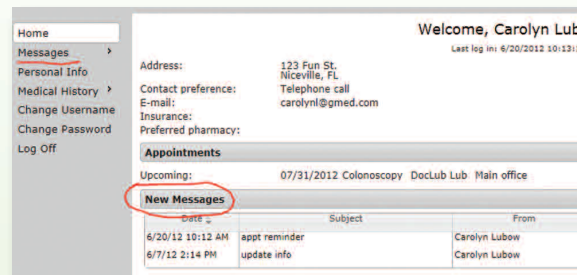
## How do I...

### Send a message to my Doctor's office?

- Click on the message tab.
- Click "new" and compose your message.
- Remember to hit send.

### Receive messages through gPortal?

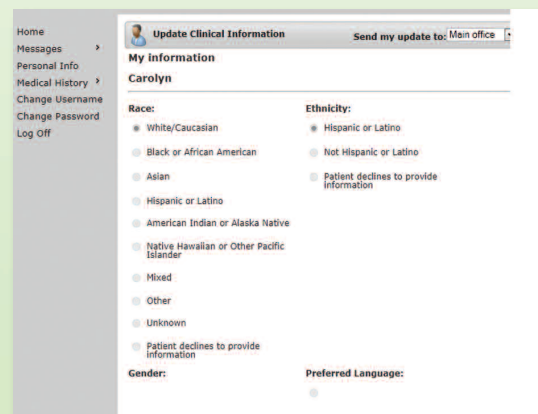
- You will receive a notification email when you have a message waiting in **gPortal**.
- Click on the message tab.
- Click on "new messages" to view your messages.



Date	Subject	From
6/20/12 10:12 AM	appt reminder	Carolyn Lubow
6/7/12 2:14 PM	update info	Carolyn Lubow

### Update my personal information?

- Click "update" button.
- Click on the "personal info" tab.
- Change the information you want



## How do I...

### Reset my password?

- Click on the "change password" tab.
- Enter username, DOB and registered email address.

## Frequently Asked Questions

### Q: Can I schedule my appointment online through gPortal?

A: You may send a request to schedule your appointment and our practice will contact you.

### Q: Does gPortal allow me to send a message directly to my physicians office?

A: Yes, you may send a message directly to our office through gPortal. We will make sure your message reaches the correct person so that your question is answered.

### Q: Can I refill my prescriptions through gPortal?

A: No, you must go directly through your pharmacy in order to refill your prescription.

### Q: What do I do if my account is locked due to too many failed log-in attempts?

A: Click on the change password tab and follow the instructions to create a new password.

